

Location: South Africa, Gauteng,

Johannesburg, 2029

Date: 25/02/2025

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# Personalization Requests Form Policy

As part of our personalized product offerings, we may require customers to submit customization preferences via our **Personalization Request Form**. This includes names, messages, and images to create custom products. For more details on how we handle personalization requests, please refer to our **Personalization Form Summary**.

## Storage and Security

We store customer information securely and only for as long as necessary to fulfill orders or meet legal requirements. Uploaded images for personalized products are **automatically deleted within 30 days** after order completion.

# **Sharing of Information**

We do not sell or rent customer information. However, we may share information with:

- Payment Gateway Providers (for payment processing)
- Courier Services (for delivery purposes)
- Service Providers required to complete your order

## **Your Rights**

You have the right to:

- Request access to your personal information
- Request correction or deletion of your data
- Withdraw consent at any time

#### **Contact Us**

If you have any questions regarding this Privacy Policy, please contact us at <a href="mailto:info@dotpictures.store">info@dotpictures.store</a>.

Last Updated: [01/03/2025]